

# News Bulletin

Issue 73

June 2016



## Driver of the Year

The Driver of the Year Awards for 2015 were finalised recently and we are pleased to announce that Andrew McDaid, who works on our contract with Shell at Plymouth, is the overall winner.



Over recent years Andrew has come 2nd twice, has been Shell Contract Winner and now has finally taken the top spot in 2015.



**Dave Shaw (Runner up)**

Runner up this year was David Shaw based on our contract with Phillips 66 in West London, with third place going to Ray Blackmore based on our Shell Contract in Pembroke.



**Ray Blackmore (third place)**

The regional winners were dominated by our TankShare drivers, Garry Oakley (TankShare, Hythe) of SW & Wales Region, Kevin Tuff (Shell Grangemouth), Scottish Region, Cornel Roman (TankShare Thurrock) SE & Midlands Region.



**Garry Oakley (SW & Wales Regional Winner) and Cornel Roman (SE & Midlands Regional Winner)**

The contract winners were: Colin Bickley (Shell, Plymouth), Derek Chalmers (Phillips 66 Grangemouth), Stefan Adams (Phillips 66 Thames) and for the second year in a row Robert Lark (TankShare, Scotland).



**Derek Chalmers (Phillips 66 Grangemouth Winner)**

The top three drivers win £400, £250 and £175 respectively. Regional winners collected £150 each and contract winners will receive £125 each.

## New TankShare Teesside Operation

Suckling Transport are pleased to announce the expansion of their TankShare operations with a service now available at Teesside.



**New Teesside Driver: Kenny Leithes**

Should you have a requirement in this area please contact Alex McPhee at our Grangemouth office on 01324 482250 to discuss. As an introductory offer discounts are available at this location.



We also offer TankShare services from Bedworth, Grangemouth, Hythe, Thames and Westerleigh. For Grangemouth enquiries please contact the above number for all other locations please contact Alex Colston on 01268-419266.

**WHEN SAFETY TALKS EVERYBODY LISTENS !**



## Safety Talks

Please regularly check your notice boards for the days applicable to your location for safety talks. Topics being covered during the last six months of the year are listed below, these are subject to change and/or any additional topics that deemed appropriate nearer to the date.

Each quarter will consist of previous quarter's incident review, Safety & Service Stats and local issues. Additional topics are overfills, grabs cards and:

### Quarter 3:

Golden Rules, Seasonal Hazards, Hearts & Minds and Security.

### Quarter 4:

LSR violations, Crossovers, and Journey Management.

## Resoil4 update

The month of May saw the introduction of new Operational Software into the Suckling's business. Developed over many years within the SBG Group, ResOil4 is already well established throughout the supply chain in other European countries where the SBG Group operates.

RS4 allows us to create a Single Management Scenario for logistics and distribution, and also dovetails with our Driver Database.

Once fully integrated we expect RS4 to provide process efficiencies in meeting our wide ranging customer requirements now and in the future.



## Imperial Double

Imperial Commercials Bristol was recently confirmed as the winner of the Suckling Transport Service Provider of the year award 2015. This was the second time the dealership has won the award in as many years; and became only the 2nd repeat winner.



The award is based on data collected throughout the year regarding the service provider's performance in relation to MoT first time pass rates, audit scores and service measured through our own Quality System. Imperial Commercials secured victory with a 100% MoT pass rate, a very high workshop audit score, high levels of service, and low vehicle down time.

Aquila Trucks in Kingsbury came 2nd and Scania Grange-mouth 3rd.

## Bobby Moore



The staff at head office took part in Football shirt Friday in April this year for a very worthwhile cause. They raised a total of £70.00 which was sent to the Bobby Moore Fund which raises money of Bowel Cancer. Well done everyone!



ISO 9001:2008 Certified  
Quality Management System

## Quality, H&S & Environment

Over the past six months the Company has been in the process of giving their Quality System a complete overhaul to meet the needs and demands of the ever changing industry we work in.

As part of this process we are also working towards incorporating OHSAS 18001 (Occupational Health and Safety Management) and ISO 14001 (Environmental Management Systems) into our Quality System with the aim of achieving these standards by the end of the year.

Next year we will complete the transferral to the new quality standard ISO 9001:2015.

## Above & Beyond

Whilst delivering to Shell St Andrews, Gordon Johnstone was presented with a



challenging situation where on arrival he was faced with faulty padlocks which could have prevented him from delivering to the tanks.

To avoid a dropped load and potential stock out, he persevered, removed the damaged seized remnants of the locks with no damage to the manlids. He then delivered the product and installed new padlocks.



## Visiting terminals

Suckling Transport currently employees approximately 200 employees, 30 of them staff and 170 drivers.

It is easy to forget sometimes with the day to day matters and busy diaries that 85% of our employees are not based at our head office.

In order to have a presence in every corner of our company, Managing Director, Jesus Ciria has encouraged Suckling's management to increase the number of visits to our depots in order to strength the face to face communication with our drivers.



By having constructive talks this provides

Useful and very important feedback which help us in order to make future decisions.

**Brian Eskdale (Clydebank)**

Recently Jesus Ciria (Managing Director), Shaun Rees-Brown (Director of Operations) and Alex McPhee (Regional Business Manager), visited the Clydebank Terminal.

## News Bulletin

If you would like any news items included in the next edition of the News Bulletin, please contact Sue Nicholas on 01268-419266.



## New Employees

Since the last edition of the news bulletin two new member of staff has joined the team at Head Office, Alex Colston, Contract Manager, Tank-Share (photo below) and Sheila Hart Transport Administration Assistant.



In addition several new drivers have also joined the company, a warm welcome to:

Vaughn Copson, Damien Decordova, Matthew Fisher, Alex Hutter, and Simon Summerville at Bedworth. Scott Lang, David McPhate, David Martin and Anthony Wilkinson at Grangemouth. Graham Conroy at Hythe. Kenny Leithes at Teesside. Daren Rakes at Thurrock and finally Simon Phillips at Westerleigh.

## Marathon Achievement

Well done to head office based staff Gareth Cox, Sarah O'Sullivan and Sue Nicholas who took part in the Brentwood Half Marathon. They crossed the line within 2 minutes of each other 3:04:19 and 3:06:43 respectively for the girls.



# TOP TEN

## My Top Ten

James Penfold, Finance Manager based at head office took the top ten interview this time round.



### Record

Best album - Snow Patrol - Eyes open

### TV Programme

Grand Designs

### Book

The Gates of Rome (by Conn Iggulden)

### Film

Goodfellas

### TV Personality

Keith Lemon

### Holiday Resort

Disney Land, Florida

### Restaurant

Peking Garden in Epping

### Suckling Employee

Of course my boss Alan

### Sports Person

If I had to choose - got to be Sepp Blatter..!

### Motto, slogan or quote

"He who dare's, wins... Rodney"

**If you want to take part in the top ten interview, please contact Sue Nicholas at:  
sue.nicholas@sucklingtransport.co.uk**

# Worcester Race Day

Welcome to the 13th running of the Suckling Transport Handicap Chase at Worcester Racecourse. A warm welcome to those who have attended over previous years and a special welcome to those attending for the first time today.



**Suckling Transport Handicap  
Chase Winner 2015:  
Surf & Turf**

Since the 1mKm challenge was launched in July 2009 the Company's employees have raised over £29,000 for 33 worthwhile charities,

Today's charities of the day are: Essex & Herts Air Ambulance Service, Beatson Cancer Charity and the NSPCC, one of which will be selected by the guest who successfully picks the top three horses in the correct order in the Suckling Handicap Chase today.



As in previous years, we also celebrate the success of the Company's 1mKm Challenge, which raises money for charities chosen by our employees.



The current 1mKm league table as at 21st June 2016 is:

### International Team:

Wales	1,941,799
England	712,730
Scotland	65,565

### Operating Centre Team:

Nustar G'Mouth	2,422,500
Pembroke	1,519,534
Management	1,395,616
Coryton	958,082
Avonmouth	780,822
West London	618,411
Hythe	195,205
Nustar C'bank	166,000
Ineos G'Mouth P66	155,830
Plymouth	152,055
TankShare South	60,162
TankShare North	21,072

## Walking Boots

After seeing used work boots piling up in the locker room at Grange-



mouth, Rob Lark spoke with his Shop Steward to see if there was something positive they could do to recycle these.

Rob Lark contacted 'Direct Aid' in Edinburgh who advised they had a shipment heading soon for Lebanon to help Syrian refugees.

In his own time he collected, boxed and took them to Direct Aid.



Rob Lark and Gordon Johnstone now hope other depots will follow suit, and are now looking to see if they can expand this to include old sweat shirts and t-shirts. All credit goes to Rob Lark.

## Employee Liaison Team Meeting

Employee Liaison Team meetings were formed in 2013 and held twice yearly to deal with the challenge of improving communication with the workforce.

The first ELT meeting of 2016 was held on 15/16th March with the next meeting scheduled for 18/19th October 2016.

Current items on the agenda are: Improving Investigation, Disciplinary and Grievance process, Fuel Efficiency and Mental Health. If you have issues that you would like discussed at these meeting please contact your representative directly.

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This news Bulletin is for private circulation only. If you know someone who would like a copy, please contact the above address.

